

A Service to Our Citizens

The City of Roanoke's Solid Waste Management Division is pleased to offer free curbside collection of bagged leaves as a service to our citizens. The following guidelines are provided to assist you in receiving the best service.

Unlimited paper bags ~

- Residents may place at the curb an **unlimited** number of bagged leaves in **biodegradable paper bags** during the three leaf-collection weeks listed in the schedule on the inside of this brochure.
- Paper leaf bags need to be **30-gallon** capacity or greater, and can be purchased at local hardware stores, home centers, and other area retailers.

No loose-leaf pickup ~

- Loose-leaf collection is **not** provided by the city. The only loose-leaf alternative is to stage raked leaves near the edge of the street for timely collection by a private contractor. Residents are encouraged to notify the city of their plans for contractor pickup by calling 853-2000, Option 1.

Note: New this year — only bagged leaves in **biodegradable paper bags will be collected**. The city will not collect leaves placed in plastic bags at any time of the year.

See schedule inside.

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DEPARTMENT OF PUBLIC WORKS
Solid Waste Management Division
1802 Courtland Road
Roanoke, Virginia 24012
540-853-6848 fax: 540-510-4360



2015 Leaf Collection Information

Holiday Schedule for Trash Collection



'Green' Alternatives

Solid Waste Management encourages residents to consider **mulch-mowing** and **composting** as alternatives to raking and bagging leaves for disposal.

Residents who choose to use these methods help to reduce the overall quantity of bagged leaves that city crews need to collect.

You also get the benefit of these environmentally (and financially) sound alternatives at home!

Information about mulch-mowing and composting can be found on the city's website at www.roanokeva.gov/solidwaste.

Leaf Collection Schedule

This year's leaf collections will begin the week of Nov. 16, and will be scheduled on your regular trash collection day. All other collection services will be provided during these weeks. Leaf collections will occur on the following weeks:

Nov. 16-20

Nov. 30-Dec. 4

Dec. 14-18

- Bulk and brush collection will continue on leaf collection weeks.
- Remember, bagged or boxed trash is no longer an allowable bulk item.
- Small amounts of brush (less than 4'x4'x4') must be placed in your Big Blue container for collection. Larger brush piles — at least 4'x4'x4' but no larger than 6'x6'x6' — should be placed at the curb for collection.

- Elderly or disabled citizens who need assistance with leaf collection are asked to contact their local church or neighborhood group.

Note: Leaves that naturally accumulate within the public streets are ultimately the city's responsibility to handle through its street-sweeping program.

Monthly street-sweeping schedules are posted at www.roanokeva.gov/transportation.

To speak with a customer service representative about leaf collection, please call 853-2000 and select Option 1 during regular business hours: 8 a.m. to 5 p.m., Monday through Friday.

Holiday Trash Collection

Thanksgiving Week ~

- **Trash, bulk/brush, B Week Recycling, and biodegradable paper leaf bags will be collected one day early** (except Monday routes, which will be collected as usual).

There will be no solid waste collections on Thursday, Nov. 26, and Friday, Nov. 27 (city holidays).

Christmas & New Year's Weeks ~

- **The trash and recycling collection schedule for Christmas and New Year's weeks will be announced at a later date through MyRoanoke, social media, and the city's website, www.roanokeva.gov.**
- Christmas trees will be collected during the week of Jan. 4, 2016. Residents are asked to hold trees until that time.

Report Issues

Reporting an issue with bagged leaf collection is as simple as pulling out a smartphone in the City of Roanoke.

Using iROANOKE, the city's citizen request management software, you can notify Solid Waste Management staff — complete with comments and photos — as soon as you discover an issue.

Here's how: Go to the app store on your iPhone and download the iROANOKE app for free.